

HOTELS

SCORES REQUIRED



Hotel	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	30% - 46%	47% - 54%	55% - 69%	70% - 84%	85% - 100%
Cleanliness	40%	50%	65%	75%	90%
Hospitality	30%	47%	55%	70%	85%
Bedrooms	30%	47%	55%	70%	85%
Bathrooms	30%	47%	55%	70%	85%
Food	30%	47%	55%	70%	85%
Service	30%	47%	55%	70%	85%

Breakfast Award



Hotels - breakfast	Choice/range and presentation	Quality ingredients/ culinary skills	Service/hospitality at breakfast combined
5 Star	100%	100%	80%
4 Star	80%	100%	80%
3 Star	80%	80%	70%
2 Star	80%	80%	70%
1 Star	80%	80%	70%

Silver Award



Hotel	SILVER				
Star Rating	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	70%	70%	75%	78%	n/a
Bathrooms	69%	69%	77%	77%	n/a
Bedrooms	71%	71%	77%	77%	n/a
Cleanliness	80%	80%	80%	80%	n/a
Food	70%	70%	75%	80%	n/a
Hospitality	80%	80%	80%	80%	n/a
Service	76%	76%	78%	80%	n/a

Gold Award



Hotel	GOLD				
Star Rating	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	80%	80%	82%	85%	90%
Bathrooms	80%	80%	83%	83%	87%
Bedrooms	80%	80%	83%	83%	89%
Cleanliness	88%	88%	88%	88%	88%
Food	80%	80%	84%	88%	88%
Hospitality	89%	89%	89%	89%	89%
Service	80%	80%	82%	84%	89%